

Lean Systems Thinking Beyond the Basics

Date: 16th September 2010

Location: Kings Place Events, 90 York Way, London N1 9AG.

Time: 8.45 - 12.30 (including luxurious continental breakfast)

No matter what your organisation does, Lean will help you do it better.

The Lean philosophy, developed by Toyota over the last 60 years, is now being applied to a wide range of industries including; manufacturing, healthcare, finance, construction and many government services at local, regional and national levels.

This workshop builds upon Ad Esse's Lean 101 and introductory workshops, and as such will not cover the basics of Lean. For this reason we feel that those attending should already have some knowledge of Lean and basic implementation process.

The objectives of the session are to:

- review the key Lean tools and the implementation of Lean in more detail than on the 'Introduction to Lean' seminar.
- engage the group in thinking through the practical challenges of starting a Lean project.
- explore how to achieve the right mix of cultural change and process improvement for a successful Lean implementation.
- review the skill set and resources required to start Lean in a range of different organisations.

The main topics covered will be:

- Getting an organisation's leaders to commit to a Lean process
- Key tools for driving improvement and challenging the status quo
- Cascading policy, and Lean project planning
- Engaging staff in the process – the do's and don'ts
- The skills and resources required to drive Lean
- What next for your organisation?



ad•esse
consulting

TO REGISTER:

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WEBSITE: www.ad-esse.com

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AGENDA

This will be a participative learning event with opportunities to share experience and identify good practices.

8:45	Breakfast and opportunity for informal discussion with Ad Esse experts in Lean
9.00	Getting an organisation's leaders to commit to a Lean process
9.45	Key tools for driving improvement and challenging the status quo
10.15	Cascading policy and Lean project planning
10.30	Coffee Break
10.45	Engaging staff in the process – the do's and don'ts
11.15	The skills and resources required to drive Lean
11.45	What next for your organisation?
12:30	Close

ABOUT THE CONSULTANTS

Ad Esse Consulting will share with you some of their learning and experience from assignments spanning over 15 years. They have worked extensively across both the public sector (including Criminal Justice, local authorities, central government departments and healthcare) and many sectors from within the private sector.

This session will be run by Philippe Lacey; Ad Esse Director and experienced Consultant, with nearly 20 years' improvement consultancy experience. His experience of Lean is drawn from working with many different private and public sector organisations across three continents on Lean and broader performance improvement projects. Clients include IBM, Gurit, Sage, Hoya Lens, the NHS, many Probation Areas and the Home Office.

WHY AD ESSE?

- We specialise in Lean and transformation applied in a bespoke way.
- We have an informed and intelligent approach to improvement based on sector experience.
- Our interest in the client lasts beyond the project; we are interested in long term improvements, not short term financial gains.
- We take organisations to places they didn't think they could go.
- All our consultants have implemented change for real in challenging situations and can manage to work in paradoxical situations.

WHO SHOULD ATTEND?

Senior managers and Leaders within the Public Sector who want to know how Lean can drive sustainable performance improvement in their operations.

FEEDBACK ON PAST EVENTS

In the last 6 months we have achieved a 100% satisfaction rating for all of our Lean events. We always seek attendee feedback and here are some comments on recent events.

“This was the best course I have been on in a very long time. The content left me feeling inspired to go and put this into place where I work, and I found it thoroughly enjoyable. What surprised me the most was just how totally practical it was all made to sound. The consultant was excellent, and should be highly commended on his delivery.”

“The material was interesting, well presented, easy to understand, compelling and delivered with verve and enthusiasm by an expert who not only knows his subject but loves it too. In short this was some of the best training I’ve ever had anywhere in my professional life.”

COSTS

This is about sharing learning and good practice. We have fixed the costs to cover the venue, breakfast and materials, at only £140 plus VAT. This is only payable if you book on the seminar and then don’t turn up. Otherwise the seminar is free..

HOW TO BOOK

Email:

Contact shelagh.cunningham@ad-esse.com with your name and telephone number and we will call or email you for all other details.

Phone:

0844 8266162 or 07913482385 and ask for Shelagh Cunningham, Marketing, Ad Esse Consulting.

Fax:

Complete the booking form and fax back to 0700 580 0488.

DIRECTIONS

9 Kings Place is located just 150 metres from King’s Cross and St Pancras Stations, one of the most connected locations in London and now the biggest transport hub in Europe. The main entrance is situated on York Way beneath the distinctive undulating glass façade, visible from the York Way exit at King’s Cross Station.

TERMS AND CONDITIONS

If you do not get some useful learning out of the event, just let us know and we will refund the full cost of attending.

PLEASE FAX BACK TO 0700 580 0488 or CALL 07913482385 TO BOOK

Booking Form - Lean - Beyond the Basics

16th September 2010

9 Kings Place Events, 90 York Way, London
N1 9AG.

Organisation Name	
Contact Name	
Address (for invoice)	
PO or Reference for invoice (if required)	
Can we send an electronic invoice?	Yes / No
Email address for invoice	
Attendee 1	
Name	
Job Title	
Email	
Phone	
Any Access/food requirements?	
Attendee 2	
Name	
Job Title	
Email	
Phone	
Any Access/food requirements?	

