

## **Philippe Lacey**

### **Director, Ad Esse Consulting**

#### **Skills & Capability**

- Understanding and improving business processes
- Rapid assimilation of unique customer data and subsequent development of models to help clients use performance data
- Lean and World Class Manufacturing and Six Sigma techniques
- Bilingual English/French; fluent German

#### **Assignment experience**

- Working with the boards of major organisations to develop coherent improvement strategies
- Business Process Improvement from initial diagnosis to implementation support
- Leading Lean Manufacturing and Lean Enterprise initiatives with the result of greatly reducing lead times and waste in client organisations
- Leading major, multi-national, change processes to transform organisational cultures with respect to customers, working methods and improvement
- Developing and delivering training courses for internal consultants on consulting and coaching skills
- Developing and delivering training in Statistical Process Control, planning and facilitating the implementation of SPC in client organisations

#### **Previous life**

Prior to becoming a consultant fifteen years ago...

Four years' engineering management and quality management experience gained in various aspects of aerospace manufacturing; controlling and developing tooling, manufacturing and quality assurance systems at Vickers Defence and Aerospace.

Three years as the TQM Manager of Vickers Defence and Aerospace developing and implementing a continuous improvement process, focusing on the cultural aspects of empowering employees and the technical aspects of developing effective measures and improvement techniques

Two years as the World Class Manufacturing Director of a £100m French division of CarnaudMetalbox, responsible for the improvement of productivity, profitability and flexibility through the development and implementation of Lean techniques such as JIT, TPM, KANBAN, SPC, SMED & Problem Solving.

#### **Defining consultancy moment**

Having a member of staff cry at the feedback session to senior management at the end of a Kaizen Blitz because he felt that it had been the first time in 15 years' work that he had actually been able to effect a change to the myriad problems and frustrations that plagued his day-to-day working life.

#### **Favourite quality quote**

'Support of top management is not sufficient (to achieve sustainable performance improvement) - obligations cannot be delegated: action is required. ...if you can't come, send nobody'.

Dr W Edwards Deming