

What ROI can reviewing your services bring to your organisation?



Your situation is unique, and as we don't have off-the-shelf solutions, we don't have off-the-shelf prices.

We do however want to exceed your expectations and provide great value for money.

We will therefore:

- Always be transparent about our pricing
- Be open about the cost of your project
- Realistically advise you about what can be achieved with a specific budget
- Add value beyond the cost of the project.



Regardless of the drivers or objectives for undertaking work with us, there will be financial benefits – whether this manifests as less waste, reduced spend, increased productivity or more income. Calculating return on investment puts these benefits into one figure that can summarise the success of the work financially, in a way that anyone can understand. So when anyone asks the question 'Was it worth it?' there will be an answer.

Client results include:

£800k saved in Housing Association voids for £32,500

£70k saved in a Housing Association complaints process for £14,400

£40k saved on a new process for receiving referrals to a Mental Health Trust for £14k

Council tax collection rate increased to the value of £4m for £52k

£466k saved in social work case management for £75k



There are many factors to take into account when calculating your return, and some benefits will not be directly financial but can nonetheless be quantified, such as customer satisfaction, reputation, and staff engagement.

By the end of any work you do with us, you will have figures that demonstrate progress and achievements – financial and otherwise.